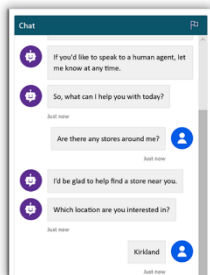


## Licensing Power Virtual Agents

### Introduction to Power Virtual Agents

Power Virtual Agents enable organizations to create their own chatbots to respond rapidly to customers and employee needs, resolving common issues and answering questions around the clock.



### Power Virtual Agents app in Teams

Power Virtual Agents is available as an app within Microsoft Teams to create chatbots that answer questions posed by other employees or team members. Users can create no-code or low-code chatbots using an easy-to-use graphical interface, if they are licensed with one of the following User SLs:

- Office 365 E1, E3, E5, F3
- Microsoft 365 E3, E5, F3
- Microsoft 365 Business Basic, Standard, Premium
- Office 365 A3, A5
- Microsoft 365 A3, A5

### Licensing Power Virtual Agents standalone

To deploy a bot in a channel outside of Teams (in a website or Facebook, for example), organizations must acquire standalone licenses for Power Virtual Agents

#### Purchase a Power Virtual Agents base license

- \$1,000 per tenant per month
- 2,000 chat sessions per tenant per month



#### Acquire Power Virtual Agents per User licenses

- A \$0 SKU which is required for all users who will create and manage bots
- Assigned in the Microsoft 365 Admin Center



#### Purchase Chat Session for Virtual Agent Add-on licenses

- \$450 per tenant per month
- 1,000 additional chat sessions per tenant per month
- Organizations should license for peak capacity since unused chat sessions do not carry over between months

#### Customers



### Comparing Power Virtual Agents licensing options

	Power Virtual Agents app for Teams	Power Virtual Agents standalone license
<b>Create and maintain chatbots</b>	Deploy in Teams only	Deploy in all channels
<b>Chat sessions</b>	Unlimited	2,000
<b>Create flows in context of Power Virtual Agents chatbots</b>	Automated, instant, and scheduled flows	Automated, instant, scheduled, and business process flows
<b>Connect to data</b>	Via Standard connectors	Via Standard, Premium and custom connectors, and on-premises data gateway
<b>Store and manage data</b>	Dataverse in Teams	Dataverse
<b>Dataverse capacity included</b>	None	Database capacity – 10GB File capacity – 20GB Log capacity – 2GB